

FAO Environmental Health Department,  
East Cambridgeshire District Council

I wish to notify you that an audible intruder alarm  
has been installed at

.....

.....

Alarm owned by

The alarm was installed by

.....

Phone (Day) (Eve)

Keyholder who can reset the alarm have been  
appointed as follows:

1.

.....

Phone (Day) (Eve)

2.

.....

Phone (Day) (Eve)

.....

I understand that although having completed this  
form, the Council may still take action in the event  
of a noise nuisance.

Signature

.....

Date

.....

# Audible intruder alarms

**Environmental Health  
East Cambridgeshire  
District Council**

**The Grange  
Nutholt Lane  
Ely  
CB7 4EE**

**01353 665555**

**[customerservices@eastcambs.gov.uk](mailto:customerservices@eastcambs.gov.uk)**



**East Cambridgeshire  
District Council**

Intruder alarms help deter burglars and protect property from theft and damage. They work by detecting motion. When movement is sensed inside the property, while the alarm is set and active, a loud sound will alert of a potential intruder.

New alarms are fitted with a device, which silences the sounder after 20 minutes to prevent neighbours being disturbed.


Sometimes though, alarms fail to reset causing a noise nuisance for a considerable amount of time. This may result in a complaint made to the Council.

If we determine the alarm to be causing a statutory noise nuisance, we may have to:

- serve an abatement notice on the occupier of the property
- obtain a warrant from a magistrate to enter the property and disconnect the alarm to stop the nuisance
- recover our costs, which may be substantial, from the owner of the alarm

### To avoid the problem of the intruder alarm causing a noise nuisance, please:

- arrange for the alarm to be properly maintained and serviced
- appoint two keyholders for the property - preferably people who live within hearing distance of the alarm or who can attend within 20 minutes
- tell the neighbours how to contact the keyholders, if keyholders do not live close by
- give details of keyholders and how they can be contacted to the local Council (complete, detach and send the notification form on this leaflet)
- make sure that keyholders know when you will be away and that they tell you when they will be away, too
- inform the Council of any changes to these details



I am aware that there is no obligation to register my key holder details with the Council, and do so voluntarily. I am aware that the Council makes no undertaking in relation to this registration other than to make reasonable efforts to contact key holders in the event of alleged nuisance due to the sounding of the alarm. I understand that in the case of suspected crime the Council may share this information with the Police so that my key holders can be contacted.