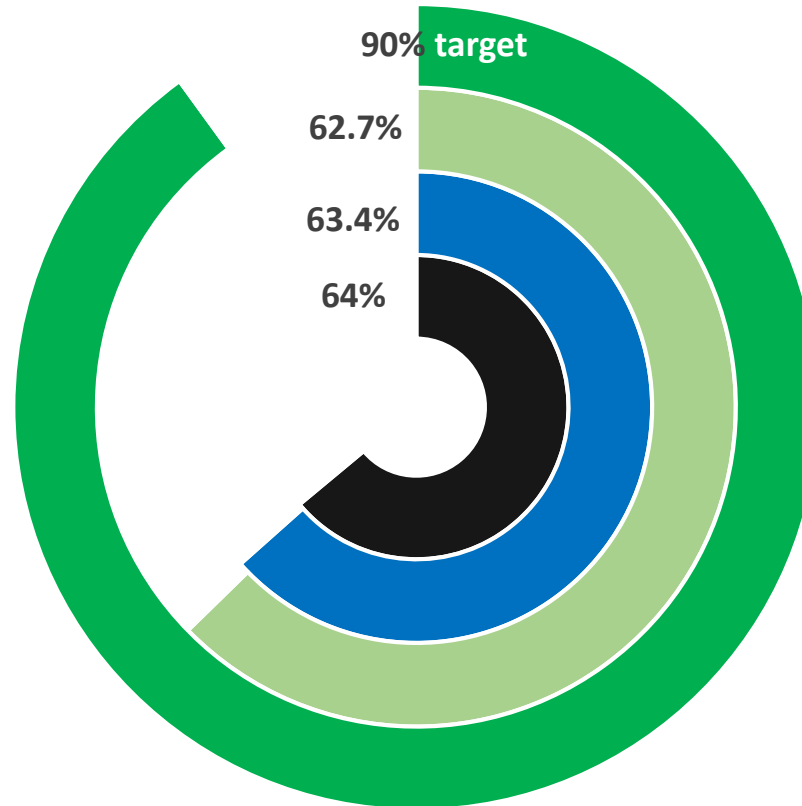
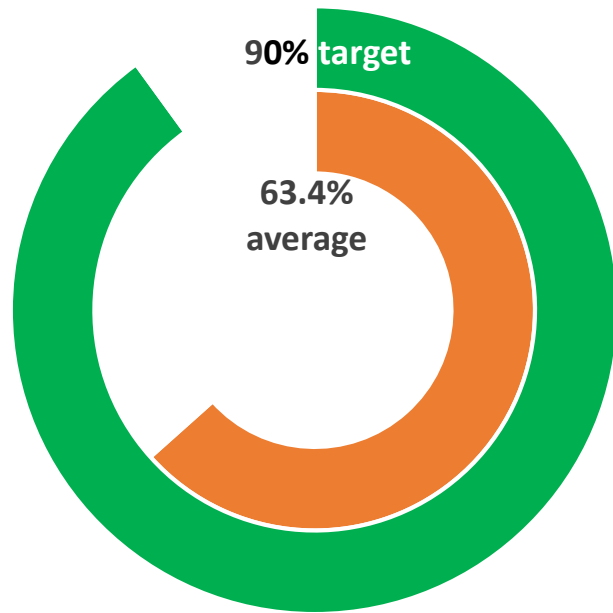


# Overall ECSS collections performance Q4

# Appendix 1



*Reports completed within target time*



Missed Collections  
Missed Assisted Collections  
Black Bags Not Left  
Spillages



Missed Collections  
Missed Assisted Collections  
Bins Not Returned to Property  
Spillages  
Replacement Bin Requests  
Additional Blue Bin Requested  
Additional Clear Sacks Delivered

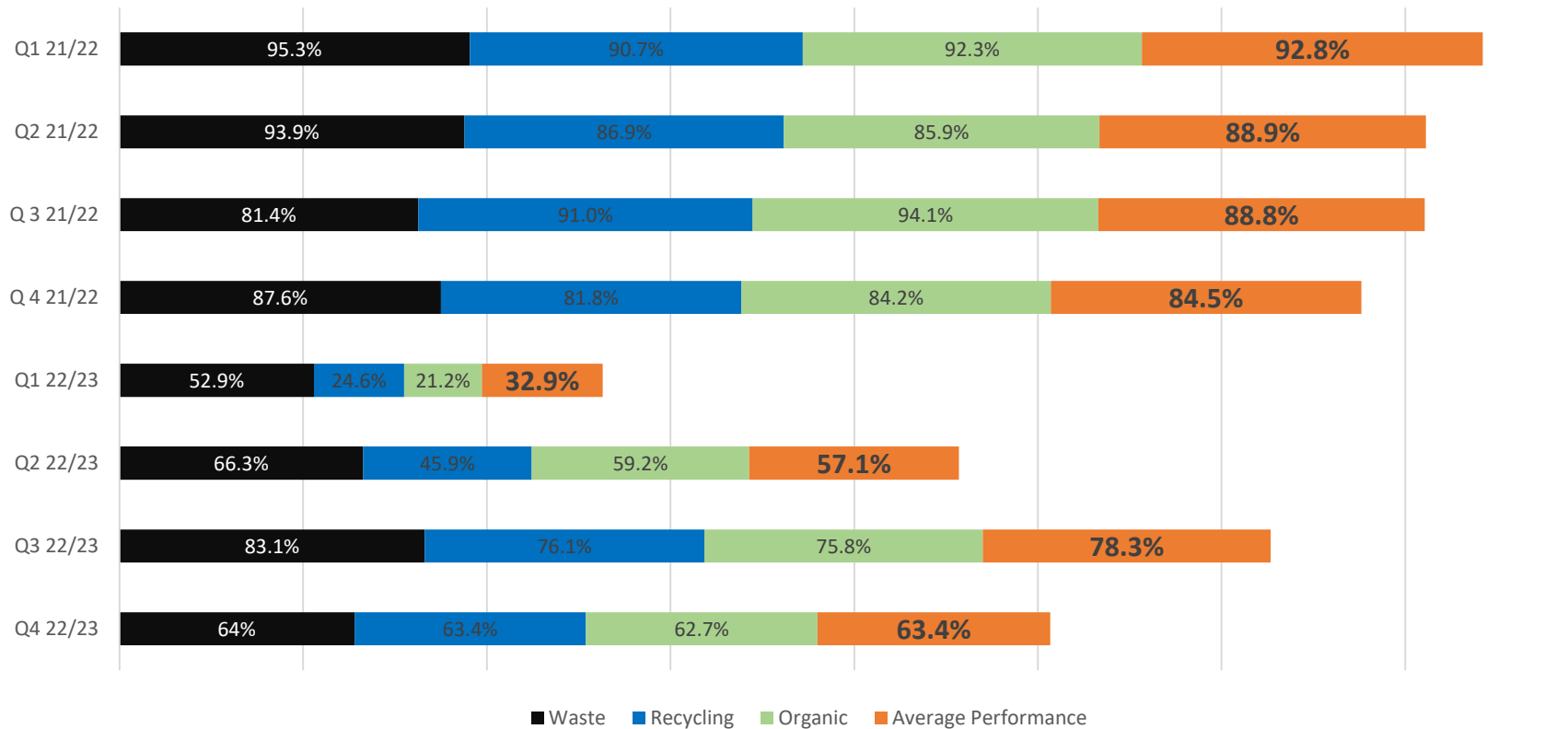


Missed Collections  
Missed Assisted Collections  
Bins not Returned to property  
Brown Bags not Left  
Spillages  
Replacement Bin Requests  
Brown Bin Requests



## Overall ECSS collection services performance YTD + previous year

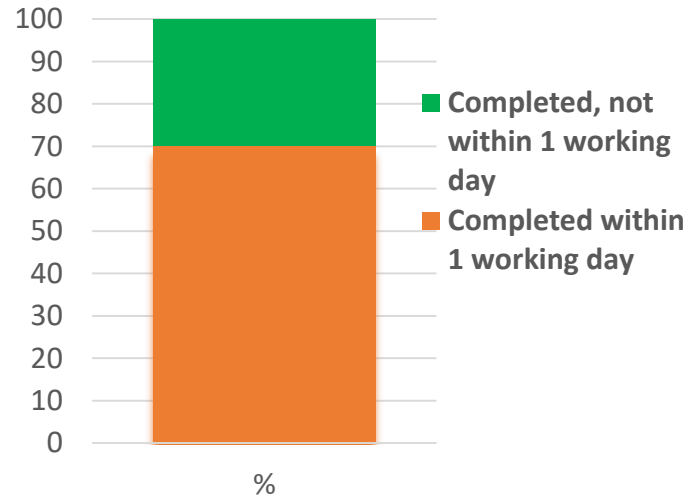
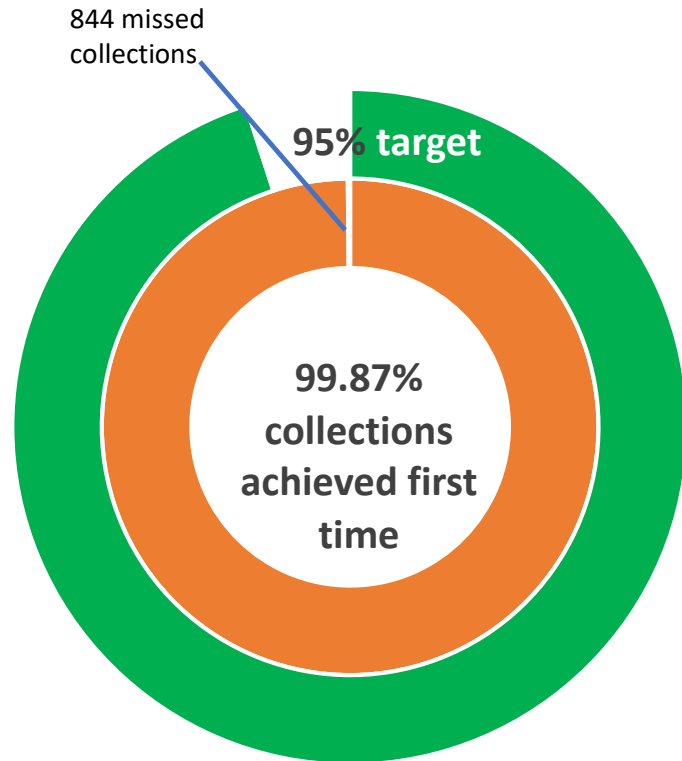
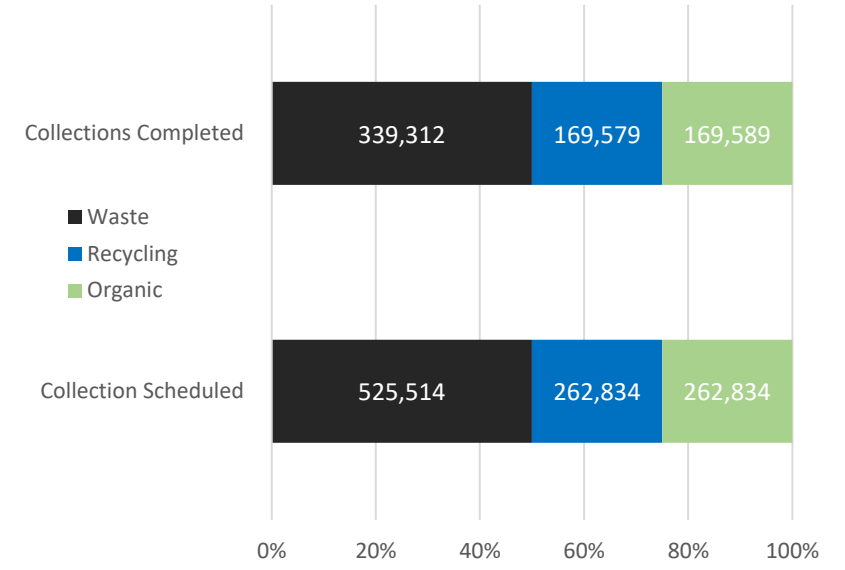
Overall ECSS collection service performance YTD + previous year



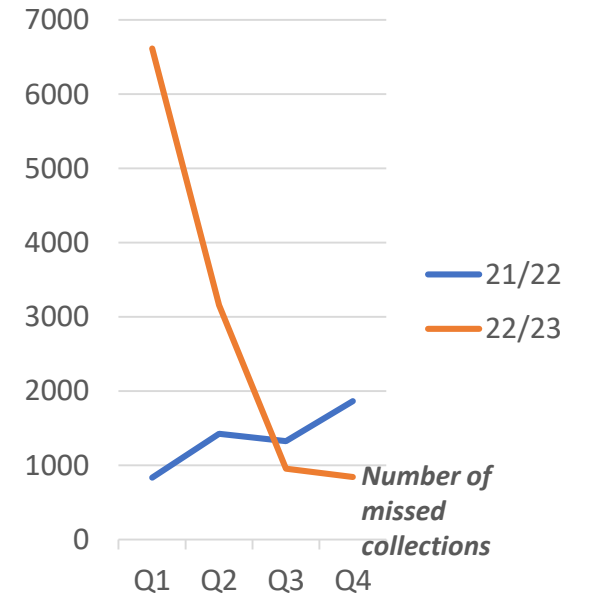


# Cleaner, Greener East Cambridgeshire

## Provide a successful, high performing waste collection service



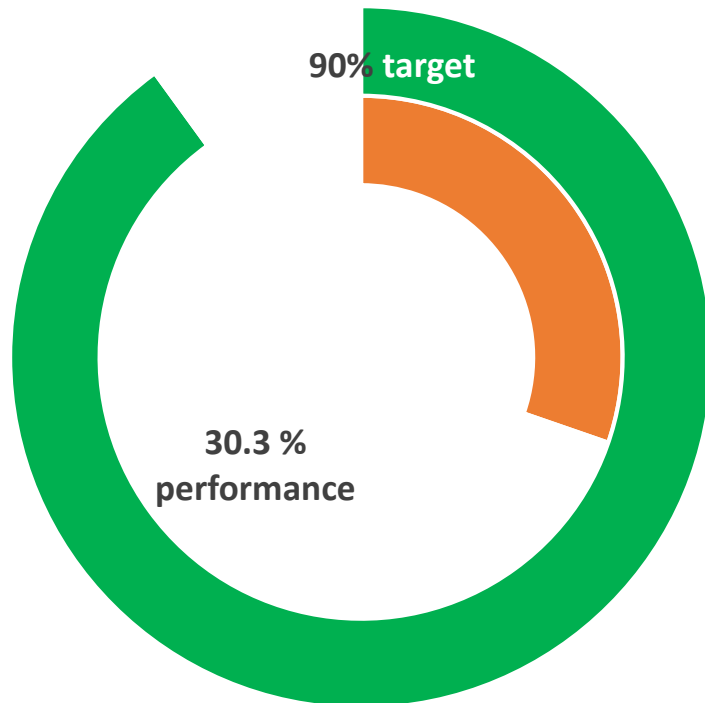
Percentage of missed collections resolved by the end of the next working day





## Cleaner, Greener East Cambridgeshire

*Maintain a high performing street cleansing service:*

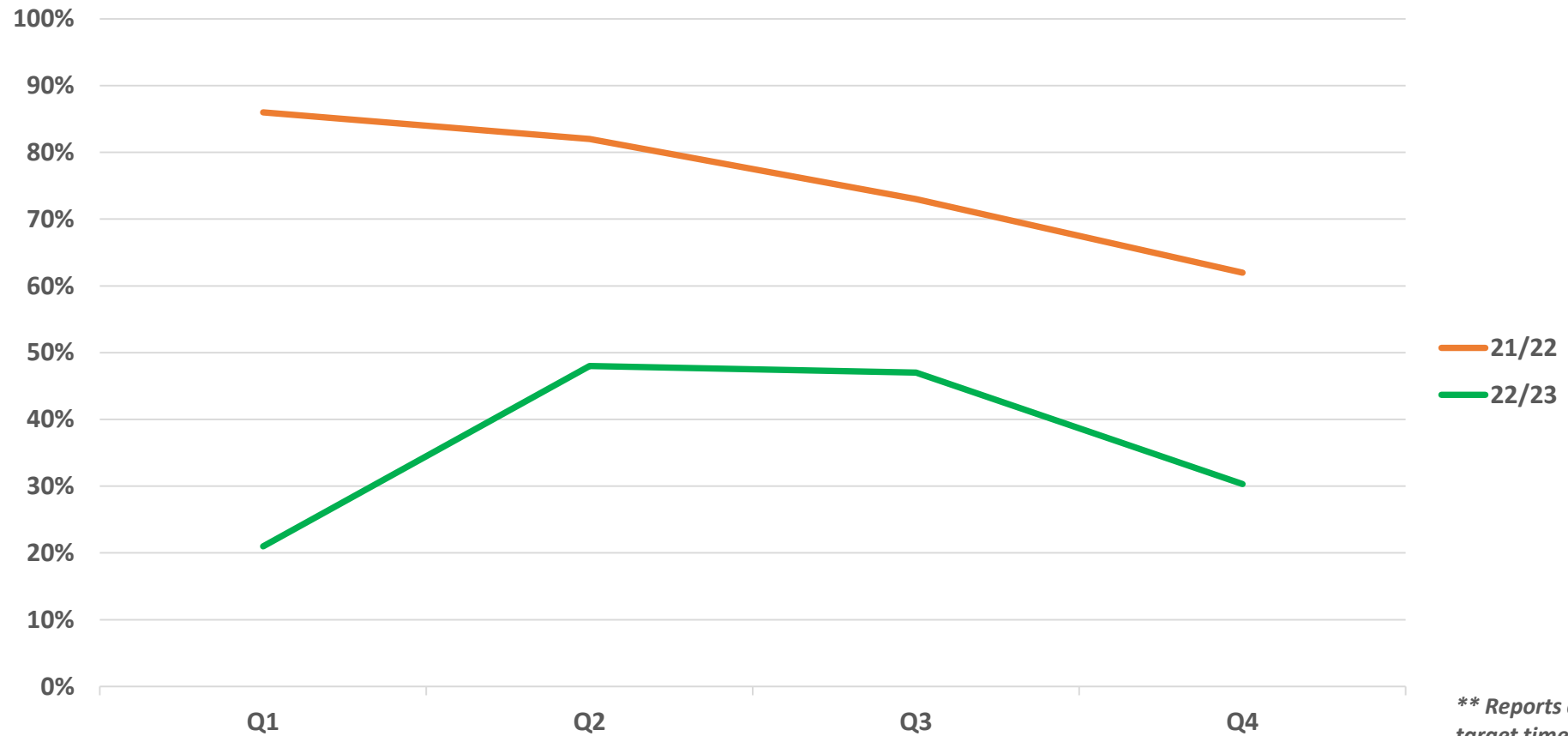


*Reports completed within target time*

- Litter picking and manual sweeping
- Emptying litterbins
- Emptying dog waste bins
- Removal of dead animals and birds
- Removal of dog waste
- Hazardous fly tip removal
- Non-hazardous fly tip removal
- Offensive graffiti removal
- Non-offensive graffiti removal
- Autumn leaf clearance
- Drug paraphernalia clearance
- New and replacement litterbins
- New and replacement dog waste bins



## Overall ECSS street cleansing performance YTD + previous year

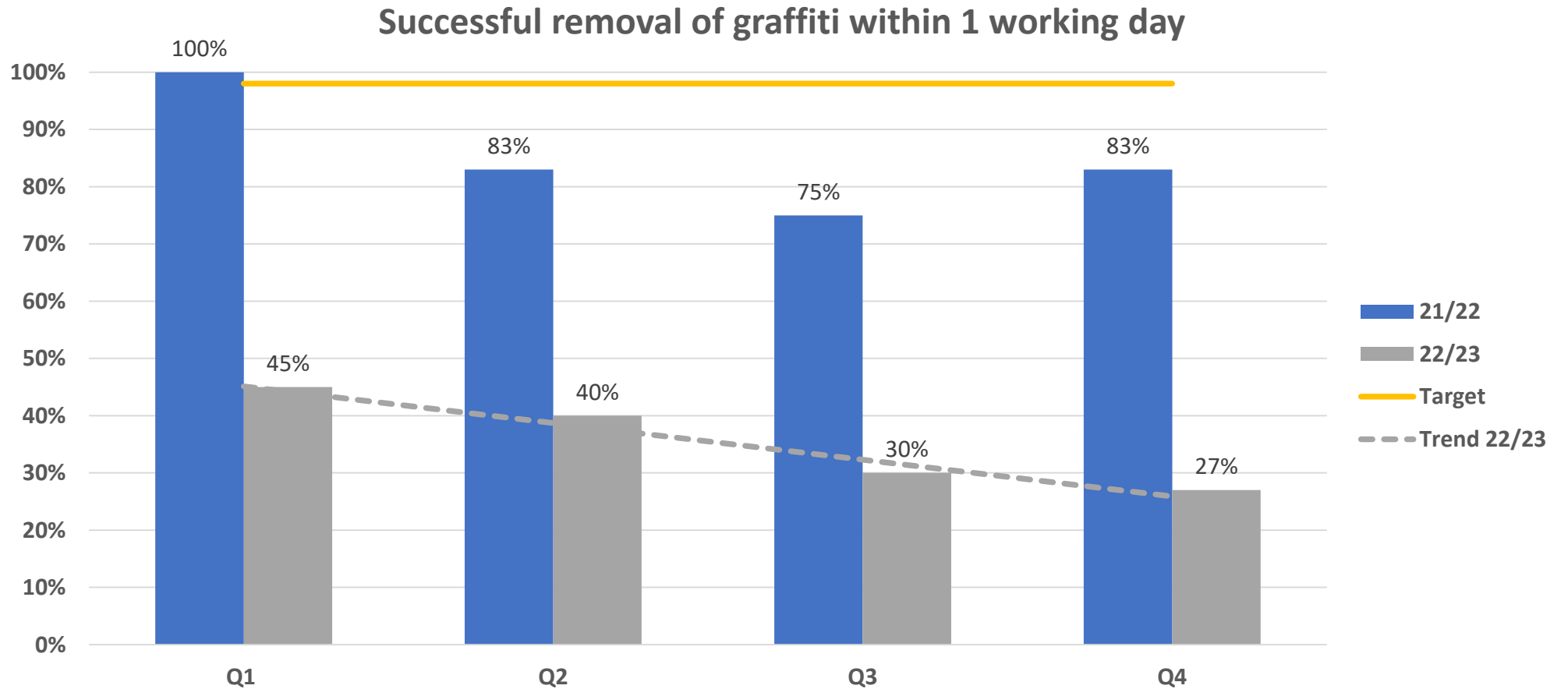


**\*\* Reports completed within target time**



## Cleaner, Greener East Cambridgeshire

*Maintain a clean and presentable environment by removing graffiti and fly tipped waste from the district*

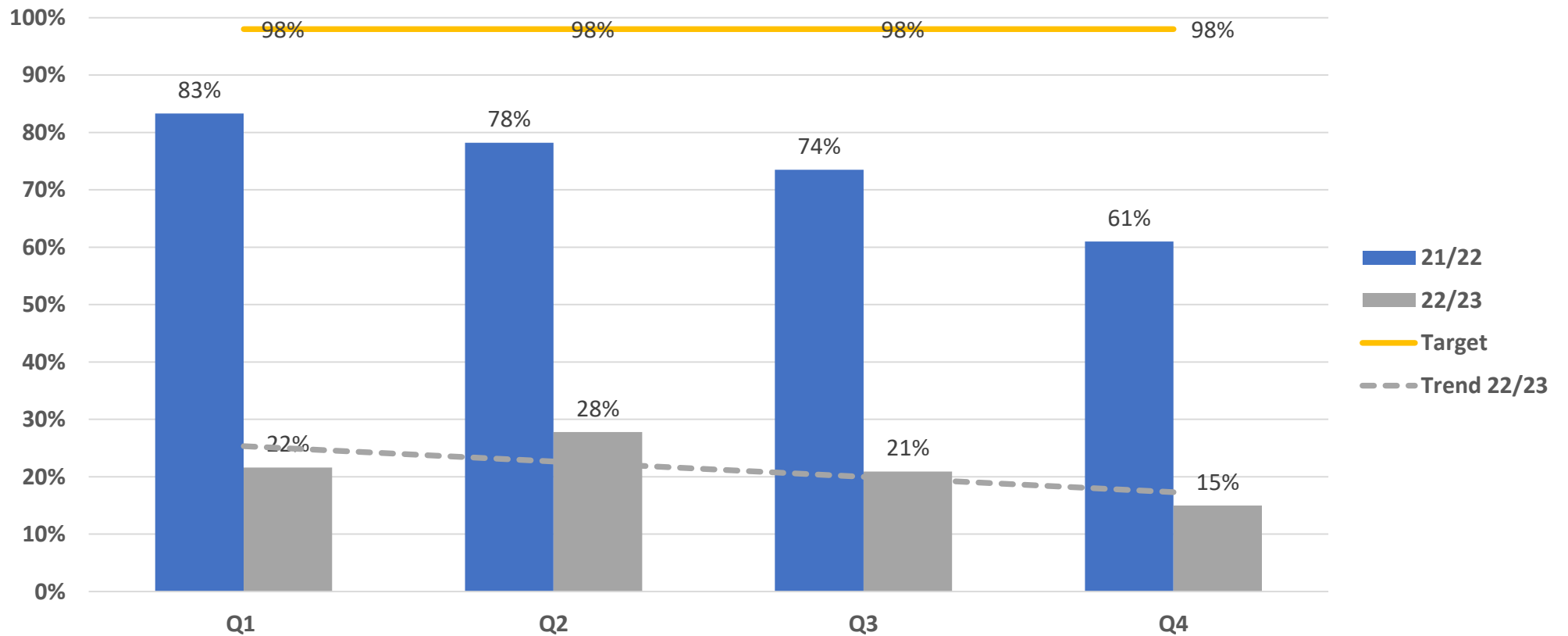




## Cleaner, Greener East Cambridgeshire

*Maintain a clean and presentable environment by removing graffiti and fly tipped waste from the district*

Successful removal of fly tips within 2 working days





# Cleaner, Greener East Cambridgeshire

*Reduce waste sent to landfill wherever possible, maximising the district's recycling rate:*

